

HEATH LANE SURGERY

Patient Participation Group

Contact Form

The Heath Lane Surgery PPG represents all registered patients and would be interested in learning about any issues you would like us to address or about which you would like information. If you would like the PPG to contact you please complete this form and return it to the reception at the surgery. A member of the PPG will respond to you as soon as possible.

Name: _____

Address: _____

Telephone Number - Home: _____ Mobile: _____

Email Address: _____

If you have a general question which you would like the PPG to address please give details in the box below. Please note that we cannot respond to complaints over individual care; these should be addressed to the Practice Manager. Someone can take the complaint forward on your behalf if you provide explicit permission.

If you have nothing to enquire about but would be interested in joining the PPG and attending meetings or to be a “virtual group” member who would not mind being contacted occasionally by email or phone please complete our sign up form.

Signed: _____

Date: _____

Heath Lane Surgery PPG takes its Data Protection obligations seriously. Personal details of members are stored securely and are only accessible to authorised members; they may be disclosed to other people for the purposes of PPG business only, and will not be given to others for any other purpose. As a matter of courtesy we will always endeavour to request your explicit permission before giving your details to anyone.

If, in future, you require your details to be deleted from our database please advise the PPG Chair or Secretary and this will be actioned with immediate effect.

By signing this Data Protection Acceptance Form, you are giving your consent to the use of your personal data for specific purposes; this fulfils the requirements of the General Data Protection Regulations (GDPR) 2018.

Information currently stored by: Clare Taylor, Chair, Heath Lane Surgery PPG

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